

ERP Associates is a trading division of VMR Consultants Ltd whose registered office is 2nd Floor, Tylers House, Tylers Avenue, Southend, Essex, SS1 2BB ("ERP Associates" we, us, our") is a leader in the recruitment industry. ERP Associates acts as the data controller of personal information obtained from its clients with a need for recruitment services and of personal information submitted by candidates who are interested in job postings.

Collecting and using your information

Our main aim is to provide our recruitment services to you and to facilitate the recruitment process. In order to fulfil our legal and business obligations we collect your Personal Data such as your name, address, company details, telephone numbers, email address and, if you are a candidate, information you supply to us on your CV. The provision of your Personal Data may be mandatory in order to process your requests and for us to provide a service to you. If so, mandatory fields will be marked with an asterisk or any equivalent on our on-line forms. Failure to provide mandatory data may prohibit ERP Associates from providing the requested service.

How we use your data:

To be able to provide our products and services to you, your information will be retained, processed and disclosed by us in the following ways:

To facilitate the recruitment process, by matching your details to job opportunities.

To allow details of your skills and experience, to be viewed by our clients whom we feel may be interested in engaging your services. Please be assured that your personal details will only be provided to our clients if you have given permission to us to do so.

To keep you informed of job opportunities and contract assignments which we think may be of interest to you via email and telephone.

To keep you updated about services provided by our third party business partners which are relevant to your sector. You can opt out at any time from such e-mails. Please see section below "Access to your Personal Information"

To carry out our obligations arising from any contracts entered into between you and us. As a result, your information will be accessible to and processed by our recruitment consultants, responsible management, human resources, accounting, audit, compliance, information technology, legal and other corporate staff and selected third party service providers and suppliers, only if they have a legitimate business need to do so;

To preserve our business relationship with you as a user of our website.

To keep you informed of the products and services (relevant to your sector and your professional interests) offered by us or our group companies via relevant marketing communications. These could include information about recently registered candidates/consultants, client workshops we are arranging, market updates, new software or training courses that may be of interest to you.

To carry out our obligations arising from any contracts entered into between you and us.

To notify you about changes to our service.

Access to your Personal Information

We want you to be in control of what communications you receive from us and how your personal information is used, you can do this in the following ways:

Unsubscribe from our mailing list, If you decide at any time that you no longer wish to receive marketing emails from us or our group companies, you can either follow the unsubscribe link at the bottom of our marketing email messages to you. Alternatively, you can log in to "Your job alert account" via the ERP Associates website. Once on the "Your account" page you can either amend or deactivate your account by clicking on the details page.

You wish to inform us of any changes to your information or wish to correct the information we hold about you;

You can contact us at info@erp-associates.com in the event that you:

Have any queries about the information that we hold about you.

Wish to inform us of any changes in your information or wish to correct the information we hold about you

Have any requests with regard to our processing of your personal data

Wish to access information held about you.

Do not wish us to hold your information, you are entitled to tell us at any time and we will remove all such information as specified by you from our database in accordance with the law.

Sharing your information

We want to provide as full a service as possible and support you in your recruitment needs. We appreciate that candidates with specialist expertise have a strong preference for dealing with equally specialist recruiters. In turn, we are able to offer clients higher quality candidates. Your personal information will be shared within VMR Consultants Ltd. Our brands (ERP Associates, J People, Dot Net Resourcing and Data Revolution) are run via the following legal entities around the world.

Hyperlinks

Our web site may contain links to other web sites, which are outside our control and are not covered by this statement. If you access other sites using the links provided, the operators of these sites may collect information from you, which will be used by them in accordance with their privacy policy, which may differ from ours.

Data quality

We rely on you to ensure that your information is complete, accurate and current. Please do inform us promptly of any changes to or inaccuracies of your personal information by sending an email to

info@erp-associates.com. However you can update your CV at any time you are logged in to the ERP Associates website.

Data retention

We hold your data with a view to providing future recruitment services to you and to manage the business relationship. In the event that the business relationship ceases we confirm that we will delete personal data in accordance with our internal data retention policies and our legal obligations.

Security measures

We have appropriate technical and organisational security measures in place to ensure the security of your information and to protect it against deliberate or accidental manipulation, destruction, loss or unauthorised access. Despite our efforts regarding security it is important to bear in mind that the internet is not a secure means of communication. Personal information communicated through the internet may be intercepted by other people. We cannot guarantee the security of personal information sent to us through this website. By using this website and entering your personal data, you accept that you use this website at your own risk.

Cookies policy

What are cookies?

A cookie is a small text file that a website saves on your computer or mobile device when you visit the site. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so you don't have to keep re-entering them whenever you come back to the site or browse from one page to another.

What types of cookies do we use?

We use two types of cookies on our website:

1) 'Session Cookies'

These are temporary cookies, which only exist in the period you access the website (or more strictly, until you close the browser after accessing the website). Session cookies help our website remember what you chose on the previous page, therefore avoiding having to re-enter information. On our website, these cookies do not contain personal information, and cannot be used to identify you.

2) 'Persistent Cookies'

These are cookies remain on your device after you have visited our website. These cookies help us to identify you as a unique visitor (by storing a randomly generated number).

Why do we use cookies?

To tailor our website so that it meets your specific needs, we use different technologies, including cookies, which allow us to distinguish you from other users of our website.

We use cookies:

To recognise and count the number of visitors and pages or various parts of a page they have visited on our site;

To remember if you have already replied to a survey pop-up that asks you if the content was helpful or not (so that you won't be asked again);

To remember if you have agreed (or not) to our use of cookies on this site;

To see how visitors move around the site when they are using it, for example, we use Google Analytics, popular web analytics services. The web analytics services use cookies to help us to analyse how visitors use our site. This helps us to improve the way our website works, for example, by ensuring that visitors are finding what they are looking for easily. Find out more about how these cookies are used on Google's Privacy site <https://tools.google.com/dlpage/gaoptout?hl=en>

To improve and monitor the advertisement and marketing we offer to our visitors, based on our visitor's interest and activity.

Within our online application forms and client staff search facility. Without cookies enabled our client's will not be able to use the staff search section of our site.

In summary, by using cookies we are able to improve your experience when you browse our website and enable us to continually improve our site and our services for you. Our cookies have been set in our browser and we will assume you are ok with them via your continuous use of our website. You can disable certain cookies as set out below. If you disable these cookies we cannot guarantee how the site will perform for you.

Managing your cookies

Enabling cookies will ensure you receive the optimum user experience from our website.

Most browsers automatically accept cookies, but you can deactivate this function at any time and set your browser to notify you whenever a cookie is sent. You can use your browser settings to block all or some cookies. Please note that if you do block all cookies you may not be able to access all or parts of our site.

Amending your cookie settings is different in different browsers, for ease, we've included instructions on amending your settings in the most popular browsers below:

How to check cookies are enabled on windows platforms

Microsoft Internet Explorer 7, 8 & 9

Select 'Tools' from the top menu of your browser and then select 'Internet options', then click on the 'Privacy' tab

Ensure that your Privacy level is set to Medium or below, which will enable cookies in your browser

Settings above Medium will disable cookies

Mozilla Firefox

Select 'Tools' from the top menu of your browser and then select 'Options'

Then select the Privacy icon

Click on Cookies, then select 'allow sites to set cookies'

Google Chrome

Select 'Tools' from the top menu of your browser and then select 'Options'

Click the 'Under the Hood' tab, locate the 'Privacy' section, and select the 'Content settings' button

Now select 'Allow local data to be set'

Safari

Select the cog icon' from the top menu of your browser and then select 'Preferences'

Select 'Security and, check the option that says 'Block third-party and advertising cookies'

Click 'Save'

How to check cookies are enabled for apple platforms

Microsoft Internet Explorer 5.0 on OSX

Select 'Explorer' from the top menu of your browser and select 'Preferences' options

Scroll to the 'Cookies' option under Receiving Files

Select the 'Never Ask' option

Safari on OSX

Select 'Safari' from the top menu of your browser and select the 'Preferences' option

Click on 'Security' then 'Accept cookies'

Select the 'Only from site you navigate to'

Other browsers

If you are using a different browser please consult your product documentation, online help files or the browser manufactures website.